System Requirements for GET WIRED! Connect to Learning

Run the Adobe Connect Diagnostic to see if you meet connection, and add-in minimum requirements

https://weca.adobeconnect.com/common/help/en/support/meeting_test.htm

WEBCAST PREPERATION CHECKLIST
❑ Reviewed technical requirements below
❑ High speed internet connection available and working
❑ Internet browser version is listed in the required browser section below
❑ Computer has a working sound card installed
❑ Headset with microphone is plugged into the computer (USB headsets are provided by WECA for first time Get Wired students. Students using devices without USB ports, such as iPads, must arrange for their own headset/microphone solution.)
❑ Headset with microphone has been tested and working
❑ WECA has your correct email address
❑ Logged into our eCampus site successfully with your WECA username and password: https://ecampus.goweca.com/
❑ Ran the Adobe Connect Diagnostic tool: https://weca.adobeconnect.com/common/help/en/support/meeting_test.htm

MINIMUM COMPUTER SYSTEM REQUIREMENTS:

Chromebooks are not compatible with the Adobe Connect Application and may not permit full classroom functionality.

Windows
For meeting application
- Intel Core 2 or faster processor (or equivalent)
- Windows 10 (64-bit, Windows 10 'N' Edition users must install the 'Media Feature Pack' before installing the application.)
- 1 GB of RAM (2 GB or higher recommended)

For HTML Client
- Intel Core i5 or faster processor (or equivalent)
- Windows 10, 8.1 (32-bit/64-bit), Windows 7 (32-bit/64-bit)
- 2 GB of RAM (4 GB recommended)
- Google Chrome (v70.0 & above), Mozilla Firefox (v65.0 & above), and Edge (Chromium) (v79.0 & above)

<u>Mac OS</u>
For meeting application
- 1.83 GHz Intel Core Duo or faster processor
- 512 MB RAM (1 GB recommended)
- Mac OS X 10.13, 10.14 and 10.15

For HTML Client
- **Intel Core i5 or** faster processor (or equivalent)
- Mac OS X 10.13, 10.14 and 10.15
- 2 GB of RAM (4 GB recommended)
- Apple Safari (v12.0 & above), Google Chrome (v70.0 & above), Mozilla Firefox (v65.0 & above), and Microsoft Edge (Chromium) (v79.0 & above)

<u>Linux</u>
- Ubuntu 18.04; Red Hat Enterprise Linux 7
- Google Chrome
- No application support is available for Linux. All features enabled in HTML browser except screen sharing.

<u>Mobile</u>
- The Adobe Connect app for iOS and Android requires Adobe Connect Server version 8.2 or later.
- Some features may not be enabled in all Adobe Connect meetings if using an Adobe Connect Server older than version 9.4.2 (required for Custom pods)
- Google Android 4.4 or later
- Apple iOS: iOS 8.1.2 or later

ADDITIONAL REQUIREMENTS
- High-speed DSL or cable Internet connection (wired connection HIGHLY recommended)
  - Minimum bandwidth of 512kbps
  - If you don't know if you meet the internet connection requirement, test it at https://weca.adobeconnect.com/common/help/en/support/meeting_test.htm
- Sound card and audio capability
  - A headset with a microphone attached is required to attend class. See microphone headset policy at http://www.goweca.com/HeadsetPolicy.aspx
- For detailed Adobe Connect technical specifications and system requirements, click here: https://helpx.adobe.com/adobe-connect/using/user-guide.html/adobe-connect/tech-specs.ug.html

DOWNLOAD LINKS

<u>Adobe Connect Application</u>
- Windows: http://www.adobe.com/go/Connectsetup
- Mac: http://www.adobe.com/go/ConnectSetupMac

For mobile device users, visit the app store for download.

<u>Browsers</u>
- Mozilla Firefox: http://www.mozilla.com/en-US/firefox/fx/

- Internet Explorer 11 or higher: http://windows.microsoft.com/en-US/internet-explorer/products/ie/home
- Google Chrome: http://www.google.com/chrome/
- Safari: http://www.apple.com/safari/download/