



Northern California
Chapter

System Requirements for LWC Connect to Learning

Run the Adobe Connect Diagnostic to see if you meet the Flash, connection, and add-in minimum requirements

https://na3cps.adobeconnect.com/common/help/en/support/meeting_test.htm

MINIMUM COMPUTER SYSTEM REQUIREMENTS:

Windows

- 1.4GHz Intel® Pentium® 4 or faster processor (or equivalent) for Microsoft® Windows® XP, Windows 7 or Windows 8
- Windows 8.1 (32-bit/64-bit), Windows 8 (32-bit/64-bit), Windows 7 (32-bit/64-bit), Windows XP
- 512MB of RAM (1GB recommended) for Windows XP, Windows 7 or Windows 8
- Microsoft Internet Explorer 8, 9, 10, 11; Mozilla Firefox; Google Chrome
- Adobe® Flash® Player 11.2+

Mac OS

- 1.83GHz Intel Core™ Duo or faster processor
- 512MB of RAM (1GB recommended)
- Mac OS X 10.7.4, 10.8, 10.9
- Mozilla Firefox; Apple Safari; Google Chrome
- Adobe Flash Player 11.2+

Linux

- Ubuntu 12.04; Red Hat Enterprise Linux 6; OpenSuSE 12.2
- No Add-in support for Linux. Users on Linux can attend meetings in the browser.
- Mozilla Firefox
- Adobe Flash Player 11.2+

Mobile

- Apple supported devices: iPhone 5S, iPhone 5, iPhone 4S, iPad with Retina display, iPad 3, iPad 2, iPad mini, and iPod touch (4th & 5th generations)
- Apple supported OS versions summary: iOS 6 and higher
- Android supported devices: Motorola DROID RAZR MAXX, Motorola Atrix, Motorola Xoom, Samsung Galaxy Tab 2 10.1, Samsung Galaxy S3 & S4, Nexus 7 tablet
- Android supported OS versions summary: 2.3.4 and higher

ADDITIONAL REQUIREMENTS

- Latest version of Adobe Flash Player installed
 - Download latest version at <http://get.adobe.com/flashplayer/>
 - Make sure to uncheck the *Optional Offer* before clicking *Install Now*
- Latest version of the Adobe Connect Add-In installed
 - All students will be automatically prompted to download this add-in upon entering the meeting room.
 - If you are having trouble downloading the add-in through the automatic prompter, students can manually download the add-in at <http://www.adobe.com/support/connect/downloads-updates.html>
- High-speed DSL or Cable Internet connection (wired connection HIGHLY recommended)
 - Minimum bandwidth of 512kbps
 - If you don't know if you meet the internet connection requirement, test it at http://admin.acrobat.com/common/help/en/support/meeting_test.htm
- Sound card and Audio Capability
 - A headset with a microphone attached is required to attend class. See microphone headset policy at <http://www.goweca.com/Headsetpolicy.aspx>

REQUIRED BROWSER SUPPORT

- Mozilla Firefox 2 or higher
 - Download latest version at <http://www.mozilla.com/en-US/firefox/fx>
- Internet Explorer 8 or higher
 - Download latest version at <http://www.windows.microsoft.com/en-US/Internet-explorer/products/ie/home>
- Google Chrome
 - Download latest version at <http://www.google.com/chrome>
- Safari 2 or higher
 - Download latest version at <http://www.apple.com/safari/download>

For a full list of system requirements, please see Adobe's page of system requirements at: <http://www.adobe.com/products/adobeconnect/tech-specs.html>